Message Center FAQs 2024-eu (Website)

Message Center FAQs 2024-eu (Website)

Issue   01
Date   2024-11-19

HUAWEI TECHNOLOGIES CO., LTD.

Trademarks and Permissions

Notice

Huawei Technologies Co., Ltd.

Address:	Huawei Industrial Base Bantian, Longgang Shenzhen 518129 People's Republic of China
Website:	https://www.huawei.com
Email:	support@huawei.com

Security Declaration

Vulnerability

Huawei's regulations on product vulnerability management are subject to the *Vul. Response Process.* For details about this process, visit the following web page:
https://www.huawei.com/en/psirt/vul-response-process
For vulnerability information, enterprise customers can visit the following web page:
https://securitybulletin.huawei.com/enterprise/en/security-advisory

Contents

1 How Can I Stop Receiving Messages?

You can stop receiving messages in any of the following methods:

- In the left navigation pane of Message Center, choose **SMS & Email Settings**, select a message type, and click **Remove Recipient** at the bottom of the page. In the displayed **Remove Recipient** dialog box, select the recipients you want to remove, and click **OK**.

  📖 **NOTE**

  There must be at least one recipient for each message type.

- In the left navigation pane of Message Center, choose **SMS & Email Settings**, deselect unnecessary message types. **Email**, **SMS**, and **System Notification** are selected by default for all message types.

  📖 **NOTE**

  You cannot deselect **Email**, **SMS**, or **System Notification** for the **Account balance** and **Account change** messages.

- In the left navigation pane of Message Center, choose **Recipient Management**, locate the row containing the target recipient, click **Manage Subscription** in the **Operation** column, and deselect message types as needed.

Message Center FAQs 2024-eu (Website)
Message Center FAQs 2024-eu (Website)

2 How Many Recipients Can be Added to Each
Message Type at Most?

2 How Many Recipients Can be Added to Each Message Type at Most?
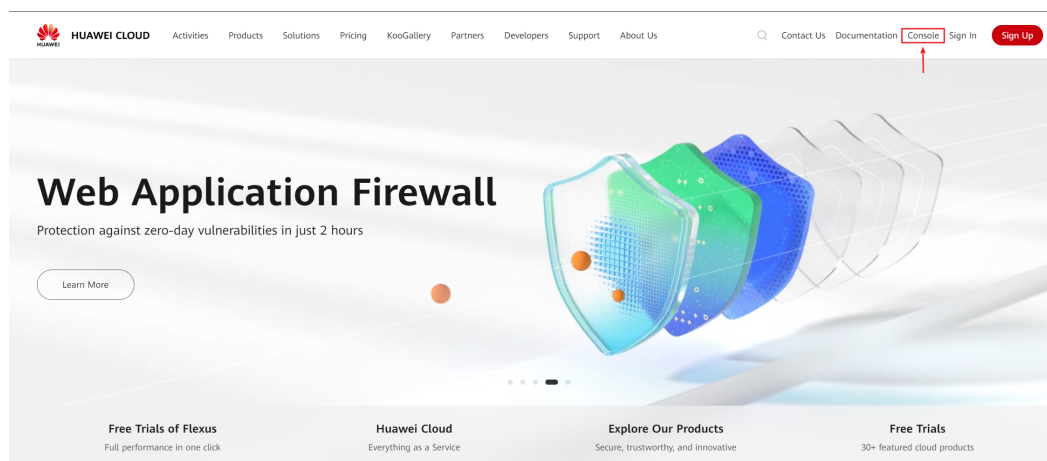
A maximum of 100 recipients can be added for each message type.
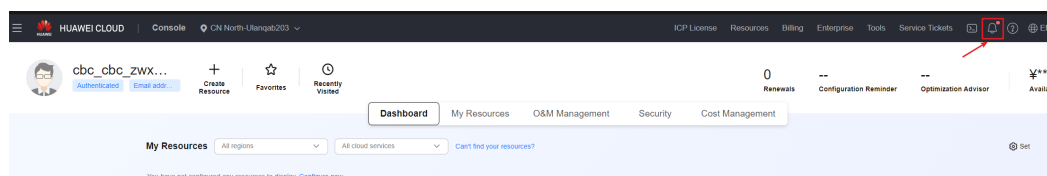
3 How Do I Manage Message Receiving?

You can receive notifications by SMS message, email, system notification, WeCom robot, webhook robot, or Feishu robot.

Using Recipient Management to Add Message Recipients and Subscribe to Messages
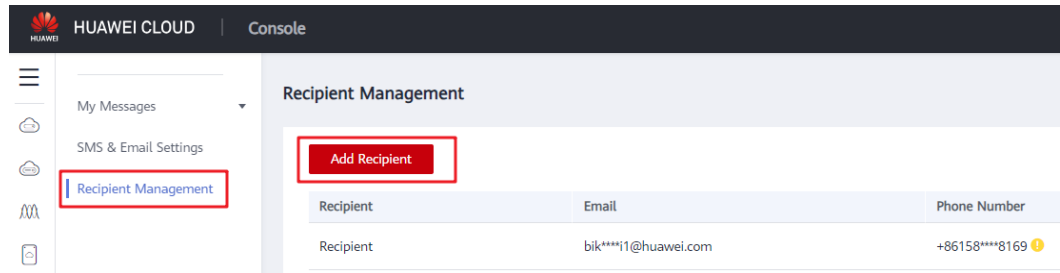
Step 1 Log in to the **management console**.

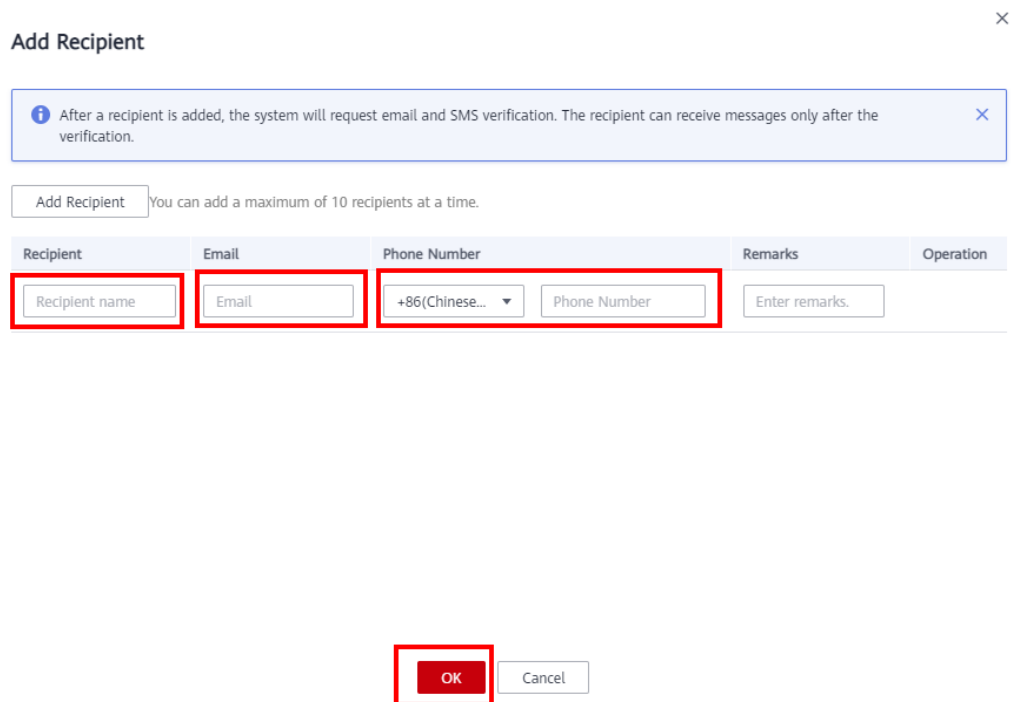**Step 2** Click [bell icon] in the upper right corner.

Step 3 In the navigation pane, choose **Recipient Management**.

Step 4 On the **Phone Number/Email** tab, click **Add Recipient**.

Step 5 Enter the recipient name, email, phone number, remarks (optional), and click **OK**.


📖 **NOTE**

To ensure that the contact information of the new recipient is correct and the recipient is successfully added, contact the recipient to complete verification via email or SMS message.

Step 6 Manage subscriptions of the new recipient.

1. On the **Recipient Management** page, locate the row containing the new recipient, and click **Manage Subscription** in the **Operation** column.
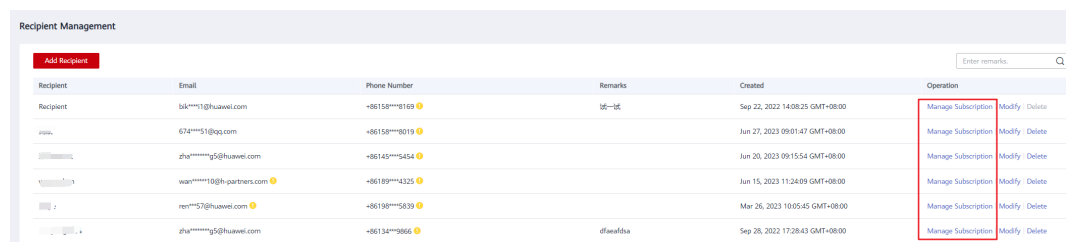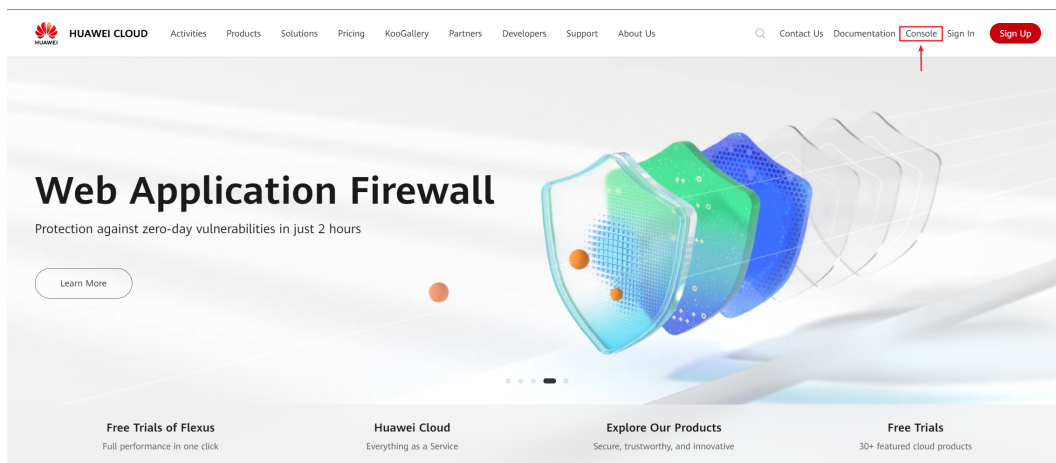

2. Under the **Custom Subscriptions** tab, select the message types to be subscribed to and click **OK**.
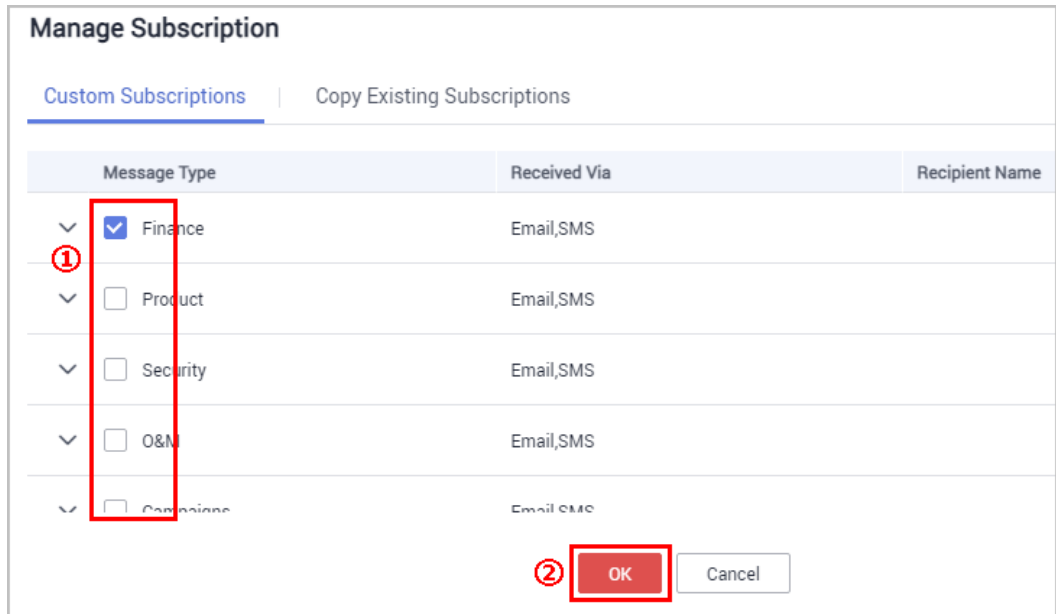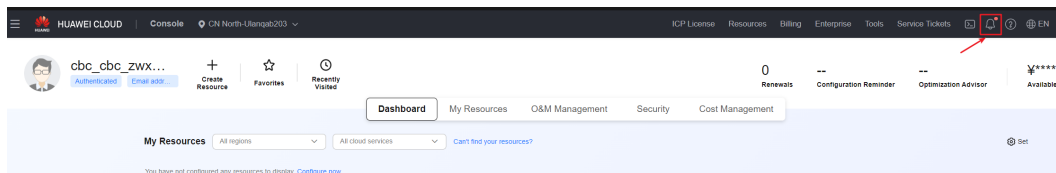
----End

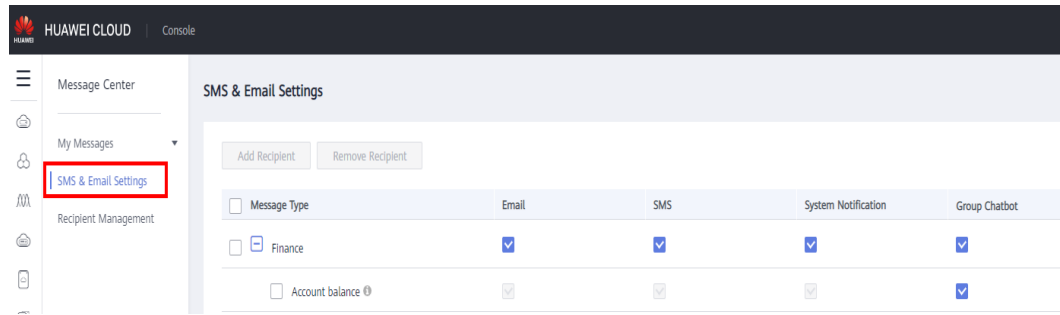## Using SMS & Email Settings to Configure Message Recipients and Subscribe to Messages

Step 1   Log in to the **management console**.

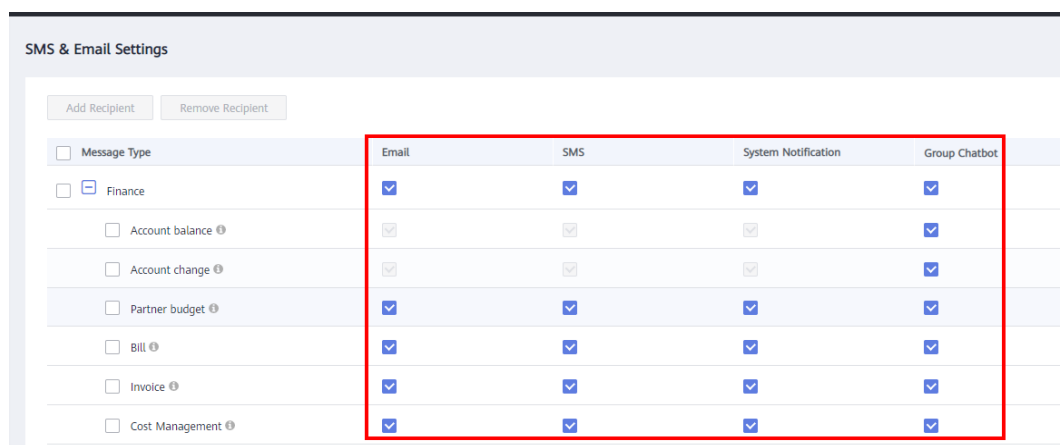**Step 2**   Click in the upper right corner.

**Step 3**   In the navigation pane, choose **SMS & Email Settings**.

Step 4 Configure how messages are received.

Select or deselect **Email**, **SMS**, **System Notification**, or **Group Chatbot** of a message type to determine how the messages of this type are received.

Step 5 Add recipients.

1. Select one or more message types and click **Add Recipient** in the upper part of the page.

2. Select the recipients you want to add and click **OK**.
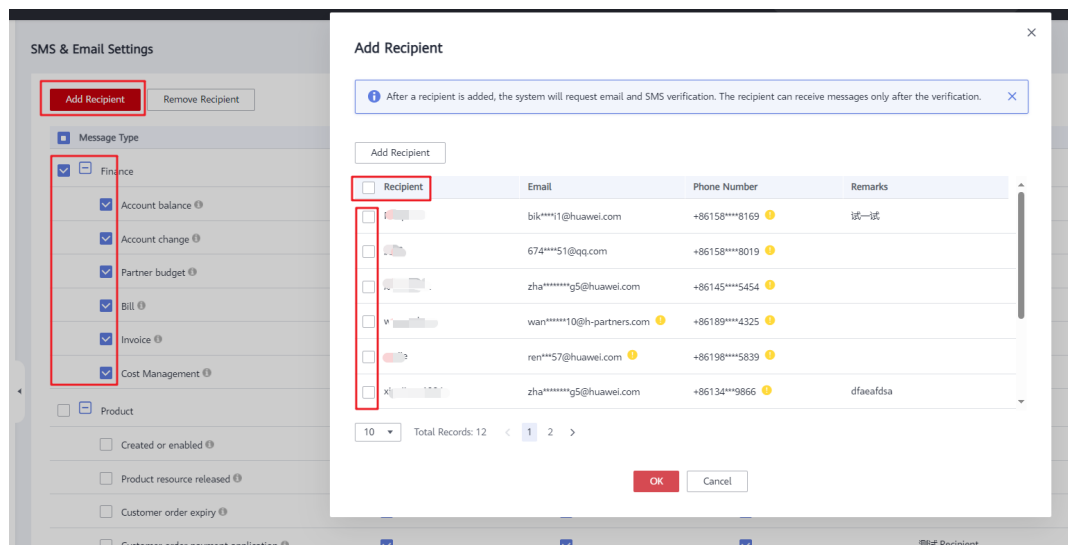
📖 **NOTE**

To ensure that the contact information of a new recipient is correct and the recipient is successfully added, the recipient must complete verification via email or SMS message.

----End