

Message Center FAQs 2024-eu (Website)

Message Center FAQs 2024-eu (Website)

Issue 01
Date 2024-11-19



Copyright © Huawei Technologies Co., Ltd. 2024. All rights reserved.

No part of this document may be reproduced or transmitted in any form or by any means without prior written consent of Huawei Technologies Co., Ltd.

Trademarks and Permissions



HUAWEI and other Huawei trademarks are trademarks of Huawei Technologies Co., Ltd.

All other trademarks and trade names mentioned in this document are the property of their respective holders.

Notice

The purchased products, services and features are stipulated by the contract made between Huawei and the customer. All or part of the products, services and features described in this document may not be within the purchase scope or the usage scope. Unless otherwise specified in the contract, all statements, information, and recommendations in this document are provided "AS IS" without warranties, guarantees or representations of any kind, either express or implied.

The information in this document is subject to change without notice. Every effort has been made in the preparation of this document to ensure accuracy of the contents, but all statements, information, and recommendations in this document do not constitute a warranty of any kind, express or implied.

Huawei Technologies Co., Ltd.

Address: Huawei Industrial Base
Bantian, Longgang
Shenzhen 518129
People's Republic of China

Website: <https://www.huawei.com>

Email: support@huawei.com

Security Declaration

Vulnerability

Huawei's regulations on product vulnerability management are subject to the *Vul. Response Process*. For details about this process, visit the following web page:

<https://www.huawei.com/en/psirt/vul-response-process>

For vulnerability information, enterprise customers can visit the following web page:

<https://securitybulletin.huawei.com/enterprise/en/security-advisory>

Contents

1 How Can I Stop Receiving Messages?.....	1
2 How Many Recipients Can be Added to Each Message Type at Most?.....	2
3 How Do I Manage Message Receiving?.....	3

1 How Can I Stop Receiving Messages?

You can stop receiving messages in any of the following methods:

- In the left navigation pane of Message Center, choose **SMS & Email Settings**, select a message type, and click **Remove Recipient** at the bottom of the page. In the displayed **Remove Recipient** dialog box, select the recipients you want to remove, and click **OK**.

NOTE

There must be at least one recipient for each message type.

- In the left navigation pane of Message Center, choose **SMS & Email Settings**, deselect unnecessary message types. **Email**, **SMS**, and **System Notification** are selected by default for all message types.

NOTE

You cannot deselect **Email**, **SMS**, or **System Notification** for the **Account balance** and **Account change** messages.

- In the left navigation pane of Message Center, choose **Recipient Management**, locate the row containing the target recipient, click **Manage Subscription** in the **Operation** column, and deselect message types as needed.

2 How Many Recipients Can be Added to Each Message Type at Most?

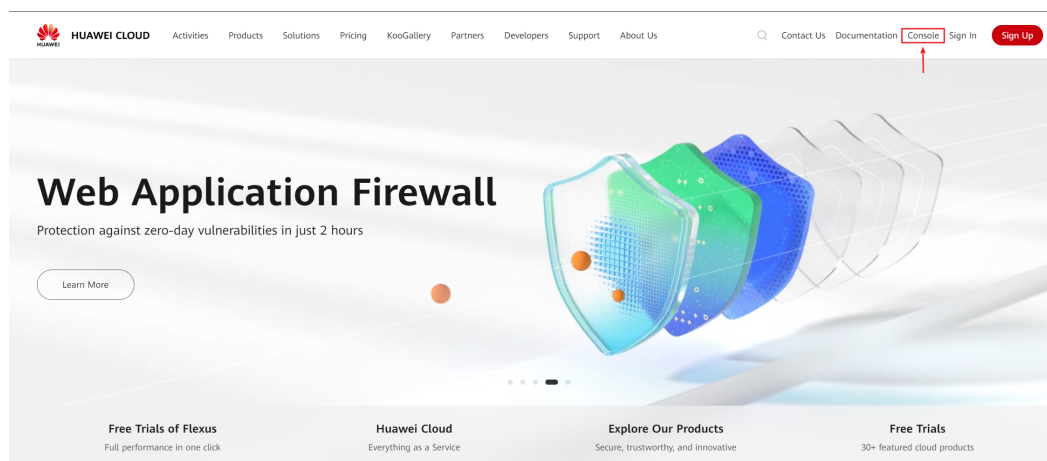
A maximum of 100 recipients can be added for each message type.


3 How Do I Manage Message Receiving?

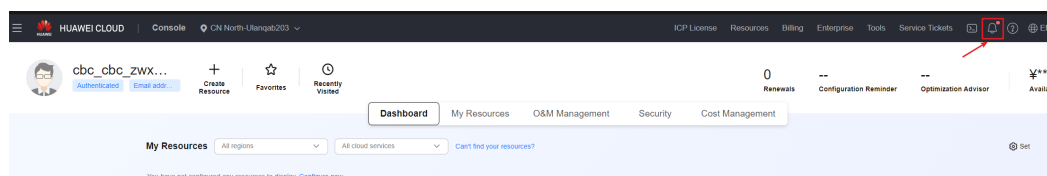
You can receive notifications by SMS message, email, system notification, WeCom robot, webhook robot, or Feishu robot.

Using Recipient Management to Add Message Recipients and Subscribe to Messages

Step 1 Log in to the [management console](#).

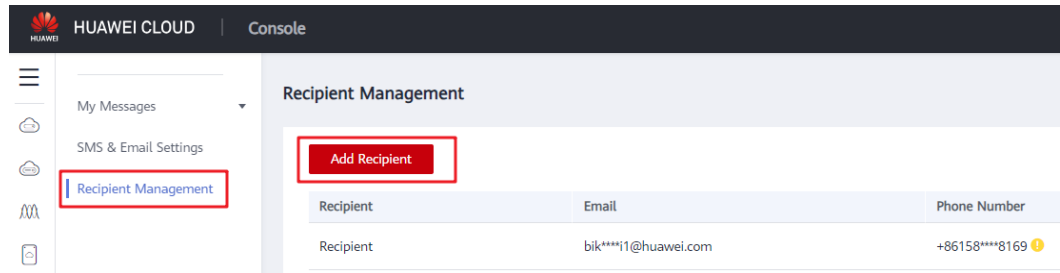


Step 2 Click  in the upper right corner.

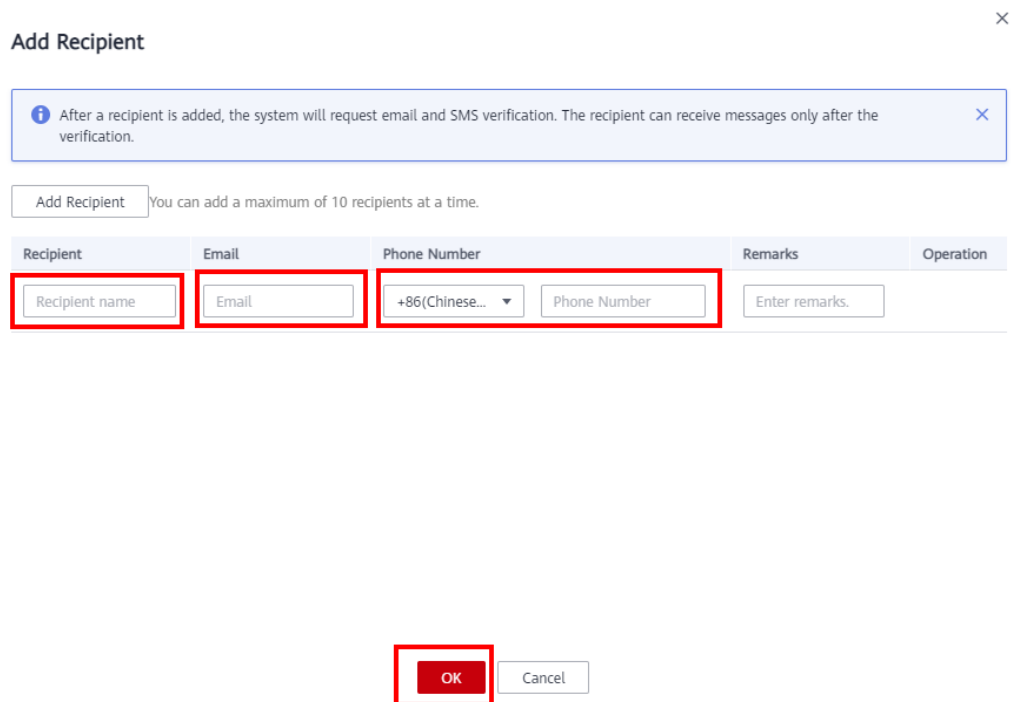


Step 3 In the navigation pane, choose **Recipient Management**.

Step 4 On the **Phone Number/Email** tab, click **Add Recipient**.



Step 5 Enter the recipient name, email, phone number, remarks (optional), and click **OK**.

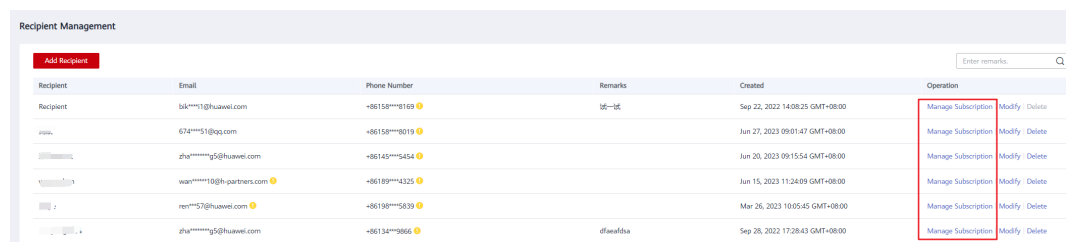


NOTE

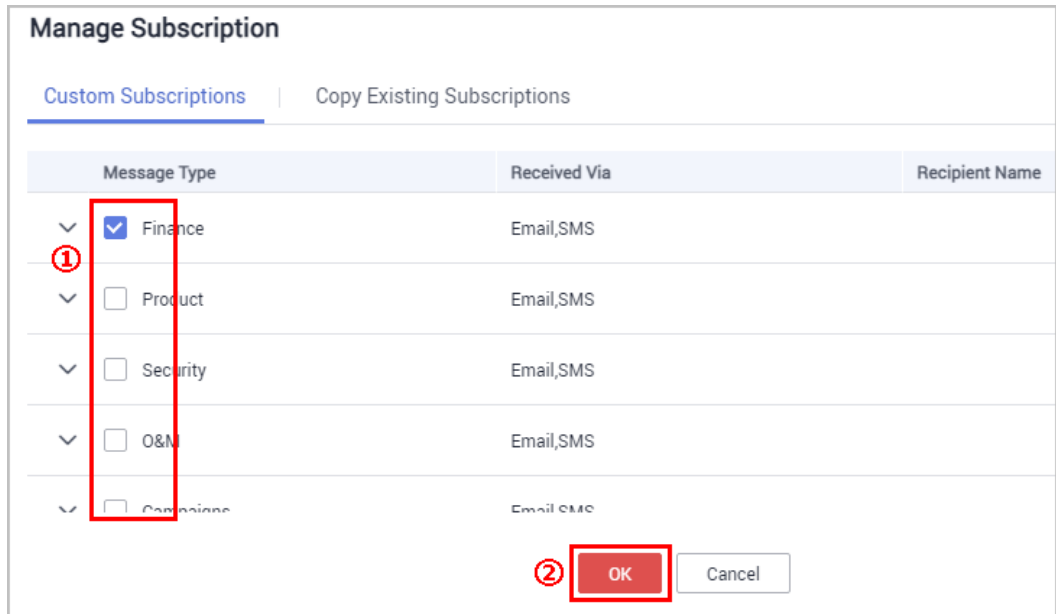
To ensure that the contact information of the new recipient is correct and the recipient is successfully added, contact the recipient to complete verification via email or SMS message.

Step 6 Manage subscriptions of the new recipient.

1. On the **Recipient Management** page, locate the row containing the new recipient, and click **Manage Subscription** in the **Operation** column.



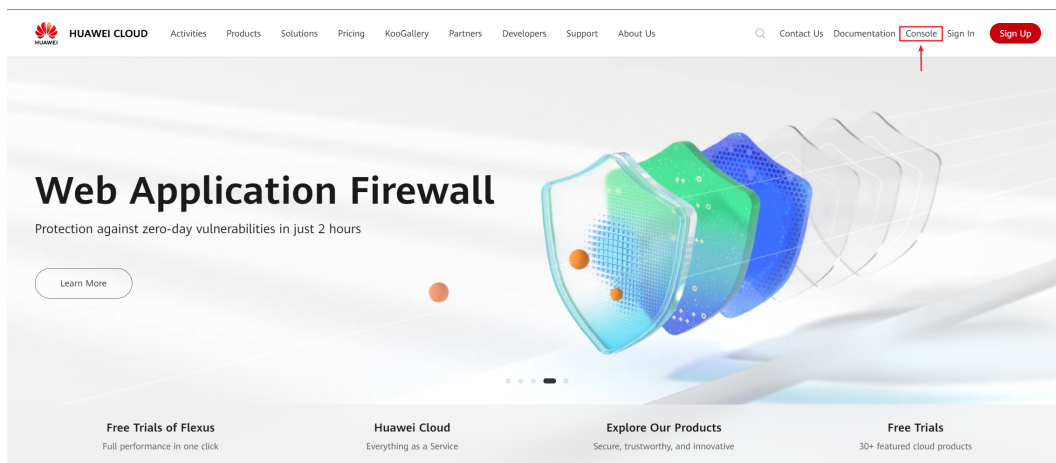
2. Under the **Custom Subscriptions** tab, select the message types to be subscribed to and click **OK**.




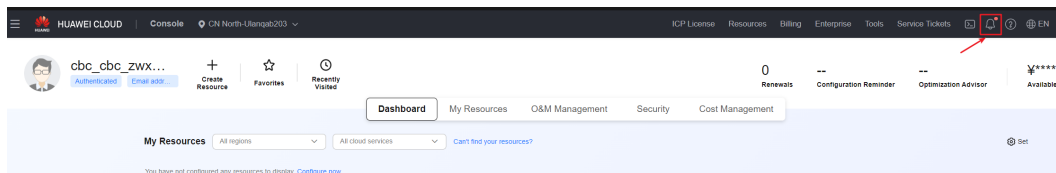
----End

Using SMS & Email Settings to Configure Message Recipients and Subscribe to Messages

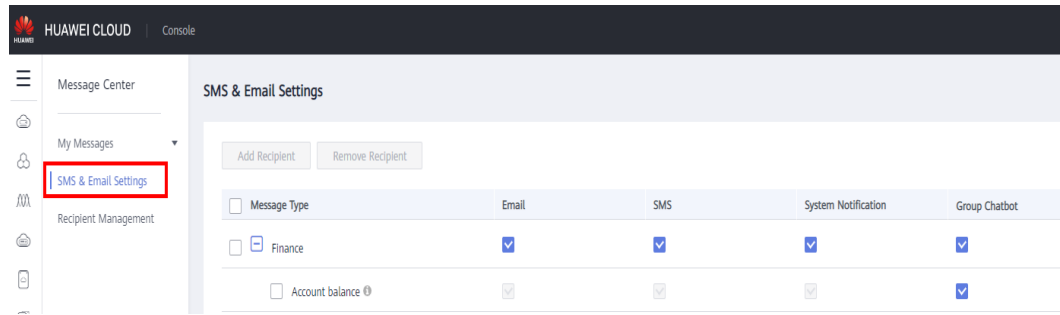
Step 1 Log in to the [management console](#).



Step 2 Click  in the upper right corner.

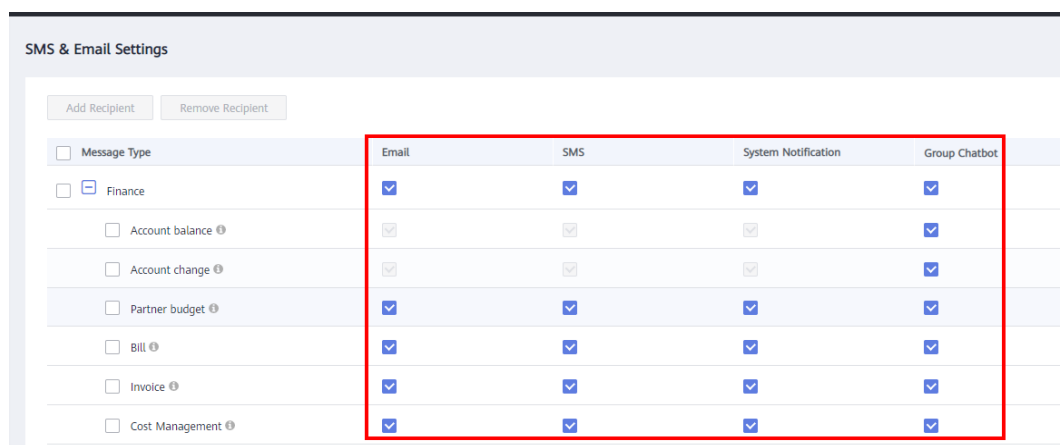


Step 3 In the navigation pane, choose **SMS & Email Settings**.



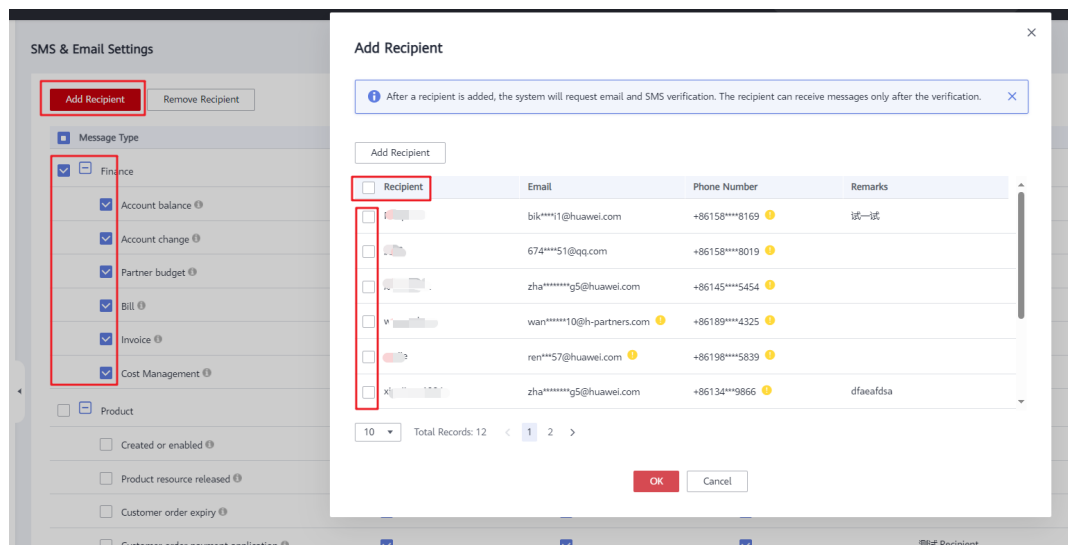
Step 4 Configure how messages are received.

Select or deselect **Email**, **SMS**, **System Notification**, or **Group Chatbot** of a message type to determine how the messages of this type are received.



Step 5 Add recipients.

1. Select one or more message types and click **Add Recipient** in the upper part of the page.
2. Select the recipients you want to add and click **OK**.



 **NOTE**

To ensure that the contact information of a new recipient is correct and the recipient is successfully added, the recipient must complete verification via email or SMS message.

----End